



# VMware Workspace ONE Feature Request Portal

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## Provide URI / URL links to applications/panes within Intelligent Hub

Currently, both macOS and Windows (and I would assume Linux), support URI links:

```
awjade://  
aws1://  
vmwihui://
```

What should be possible is the ability to specify something like:

```
awjade://apps/Google-Chrome
```

```
awjade://self-service/
```

As a way to automatically pull up the entry for the Google Chrome application in Intelligent Hub for example, or as a way to link directly to a Self Service Item.

Munki already provides native support for URL / URI redirection:

<https://wardsparadox.github.io/2019/09/munki-url-redirector/>

However this does not seem to be documented or usable for either Windows or macOS.

This could also provide native support when notifying users using hubcli notify tool, for example:

```
hubcli notify --title "Install this new application" --actionbtn "Launch" ...
```

 Andrew Doering • Nov 12 2021

## UEM - Core Platform / API Framework

### What business problem would this idea solve?

This would allow greater customization towards documentation, notifications, webhook notifys, and other items today.

Allowing for a better end user experience.

### How are you working around this problem today?

Right now we are currently reverse engineering to see if it is even possible or if they even currently exist. But for now, we have to manually write out steps to navigate to specific items.

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Andrew Doering commented

12 Nov 07:11pm

Other supporting documentation about why this is needed:

- [https://docs.jamf.com/10.32.0/jamf-pro/administrator-guide/Jamf Self Service for macOS URL Schemes.html](https://docs.jamf.com/10.32.0/jamf-pro/administrator-guide/Jamf_Self_Service_for_macOS_URL_Schemes.html)
- <https://github.com/munki/munki/wiki/Munki-Links>

It's on one of your biggest competitors - it would be great to be able to support this directly in Workspace One Intelligent Hub.



Andrew Doering commented

12 Nov 03:27pm

We did find a way around this, but the experience from both an admin point of view and a user point of view would be lacking.

As WS1 is using firebase, we found this in the logs:

```
OTA call did not respond in pre-determined time, so launched hub mac app
awjade://appIdentifier-
Successfully launched app
```

If we then dump the SQLite table that is located `~Library/Group Containers/group.com.vmware.hub.mac/IntelligentHub/GreenClient.sqlite`

```
sqlite> select * from ZCONTENT;
106151701411010101101010101656253660.18417710.01OKTA-OMITUUIDSECRET-Okta-SAML_2_0|Google Workspace Drive|ACTIVATED|OKTASAML201|OKTA|bplist000
X$versionY$archiverT$topX$objects|bplist000
X$versionY$archiverT$topX$objects|bplist000
X$versionY$archiverT$topX$objects
```

We get a list of application Identifiers (a shortened list is above).

From there, if we run

```
open awjade://appIdentifier-OKTA-OMITUUIDSECRET-Okta-SAML_2_0
```

This opens the application directly in WS1.

However, obtaining this for each application is convoluted.

So far, this has only been tested on macOS, but I assume this method could also work with Windows.

 Andrew Doering ▾

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